

## PRIVACY POLICY

NINAVIDMAR (“us” or “we”) recognizes the importance of protecting the privacy of personal informations. We are 100% committed to respecting and protecting your privacy. When you register online on Our Site, you give us your consent to process and use your personal data in accordance with this Privacy Policy. We only use your data to improve the quality of your experience, provide you with a service or to prevent fraud. We collect and use informations about you to ensure that we can continue to provide you with best retail experience. We look after your data as if it was our own and we make sure that all of our partners do the same. We will never sell your information to anyone. Your information is held for only as long as is absolutely necessary.

This policy below sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. It also provides you with information regarding our use of cookies.

Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

We do not collect personal data from anyone under the age of eighteen (18). All under this age we kindly ask not to proceed with the insertion of their personal data.

By using our website [www.ninavidmar.com](http://www.ninavidmar.com) (the “Site”) you are accepting and consenting to the practices set out in this Privacy and Cookies Policy and also agreeing to abide by our Terms and Conditions.

If you have not already read our Terms and Conditions, please do so [here](#).

We are registered in Slovenia under company name Promenada int. d.o.o., company number 2197243000 and have our registered office at Polica 149, 1290 Grosuplje, Slovenia, EU. Company VAT number: ID za DDV: 35175362.

If you have any questions about this Privacy Policy or want to exercise your rights set out in this Privacy Policy, please contact us by sending an email to [enquiries@ninavidmar.com](mailto:enquiries@ninavidmar.com).

### CREDIT AND DEBIT CARD DETAILS

Please note that we do not collect or process your credit or debit card details. They are, however, collected and processed by our payment processing service called Shopify Payments and Global Payments (“Payment Provider”). The collection and processing by the Payment Provider of your credit or debit card details and other personal data are governed by its terms and conditions. The Payment Provider provides us with information regarding the credits and debits made to your card in order to enable us to reconcile our accounts.

### WHERE WE STORE YOUR PERSONAL INFORMATION

All information you provide to us is stored on our secure servers within the EEA (European Economic Area). Any payment transactions will be encrypted using SSL technology. Where we have given you (or where you have chosen) a password which enables you to access certain parts of the Site, you are solely responsible for keeping this password confidential. Unfortunately, the transmission of information via the internet is not completely secure. Although we will use our best endeavours to protect your personal data, we cannot guarantee the security of your data transmitted to the Site and any transmission is at your own risk. Once we have received your information, we will use suitable procedures and security features to try to prevent unauthorised access.

### HOW WE USE YOUR INFORMATION

We use information held about you in the following ways:

To ensure that content from the Site is presented in the most effective manner for you and for your computer; To process your orders, and to carry out our obligations arising from any contracts entered into between you and ourselves (including contracts for the sale and purchase of goods); and To provide you with information regarding our products or services that you request from us or which we feel may be of interest you, where you have consented to be contacted for such purposes.

### INFORMATION WE MAY COLLECT FROM YOU

We only collect the information that’s necessary to operate our business, provide you with the service that you have requested, and to update you with the latest news and launches from NINA VIDMAR.

We may collect and process the following data about you:

- Details of transactions you carry out through the Site and the fulfilment of your orders and details of your visits to the Site including (but not limited to) traffic data, location data, weblogs and other communication data.
- Information that you provide by filling in forms on the Site during a transaction, such as your full name, your delivery and billing address, your contact phone number, your email address, your date of birth and your payment details. This includes information provided at the time of registering an account, purchasing goods on the Site, entering any competition or promotion, completing any surveys or contacting us for any other reason.
- Records of your contact history (if any) with us, via third parties such as Shopify and Mailchimp.com. This is so you receive the best possible customer service and NINA VIDMAR updates.

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## YOUR RIGHTS

You are our valued customer and your rights regarding your personal data are important to us. They are as follows. You have the right to:

- To correct errors or mistakes.
- Be informed about how we use and process your data.
- To stop receiving marketing messages from us.
- To receive access to the personal data which we hold about you.
- To have your data legally deleted from our records (and our partners and affiliates) – except where we are legally unable to do so.
- To have your data transferred.

If you are concerned about any aspect of our policy, including the way we've handled your personal information, you have the right to complain. This can be to us via [enquiries@ninavidmar.com](mailto:enquiries@ninavidmar.com).

The Site may, from time to time, contain links to and from the websites of our partner networks, advertisers and affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

## HOW LONG DO WE KEEP YOUR INFORMATION?

We'll hold on to your information for as long as you have your NINA VIDMAR account, or for as long as is needed to be able to provide the best services to you, or in the case of any contact you may have with our Customer Care team, for as long as is necessary to provide this necessary support. If reasonably necessary or required to meet legal or regulatory requirements, prevent fraud and abuse, resolve disputes, or enforce our terms and conditions, we may also keep hold of some of your information as required, even after you have closed your account or it is no longer needed to provide the services to you.

## HOW WE SHARE YOUR INFORMATION

We do not sell your information – not to anyone. There are however instances where we need to share your information with partners or affiliates in order for us to be able to provide you with the service you have requested.

Examples of some of those instances are below:

Where we are required to provide you with a shipping service:

We will share your personal information with our third party delivery partners – Fedex, UPS, GLS.

Where we have your consent:

If you have said we can, we will send you marketing updates via email that contains the latest design news and product launches at NINA VIDMAR. We share your personal information with third-party email service provider who assists us with delivering our email marketing campaigns to you. The third parties include MailChimp and Shopify.

Should you wish to stop receiving marketing messages, you can click the 'Unsubscribe' link in any email. Once you do this, it might take a few days for all of our systems to update so please bear with us.

Should you decide to no longer receive marketing messages we will still contact you for order processing and returns as part of our agreed service.

Social Media is a significant part for our marketing activity. We use social media to advertise our products, to connect with our clients and fans and to drive brand awareness. If you interact with us on social media you are giving us consent to interact with you. You can interact by liking our content, tagging us in your personal photos, following us, or sending us private messages. If you tag us in one of your photos you are giving us consent to share this with our audience on social media - if we choose to do so. If you would like us to remove the image, please let us know by sending an email to [press@ninavidmar.com](mailto:press@ninavidmar.com).

Where we have a justifiable reason:

By responding to customer service enquiries raised via email or phone.

In certain circumstances, we are obliged to share your information in connection with a business transition – for example, acquisition by another company, a merger, or a sale of all or a portion of our assets. Should this happen, it will be necessary to share your information with external professional advisors. We may also use your information for legal compliance and to enforce our legal rights. This would mean your information is shared with administrative authorities (HMRC), police and public prosecutors to comply with a court order. It is our legal obligation to do so.

We will check any third party that we use to ensure that they can provide sufficient guarantees regarding the confidentiality and security of your personal information.

+ 386 (30) 225 225

# NINA VIDMAR

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## CHANGES TO OUR PRIVACY POLICY

Any changes made to Nina Vidmar Privacy Policy in the future will be posted on this page and effective upon posting. If there is a significant change, you will be notified by e-mail. You should ensure that you review this Privacy Policy from time to time so you are fully informed of how we use your personal information.

## CONTACT US

For access to your data, please email [enquiries@ninavidmar.com](mailto:enquiries@ninavidmar.com) and we will be in contact to respond to your request.

If you have any concerns about material which appears on the Site, or any questions, comments or requests regarding our Terms and Conditions or Privacy and Cookies Policy, please contact us at [enquiries@ninavidmar.com](mailto:enquiries@ninavidmar.com).

## COOKIE POLICY

We may obtain information about your general internet usage by using cookies. We may collect information about your computer, including (where available) your IP address, operating system and browser type, for system administration and statistical analysis. This is statistical data about our users' browsing actions and patterns, and does not identify any individual. What is a cookie? A cookie is a small file which is stored on the hard drive of your computer. Cookies help us to improve the Site and to deliver a better and more personalised service. We use the following four cookies:

**Targeting cookies** These cookies record your visit to the Site, the pages you have visited and the links you have followed. We will use this information to make the Site and the advertising displayed on it more relevant to your interests. We may also share this information with third parties for this purpose.

**Functionality cookies** These are used to recognise you when you return to the Site. This enables us to personalise our content for you, greet you by name and remember your preferences (for example, your choice of language or region).

**Strictly necessary cookies** These are cookies that are required for the operation of the Site. They include, for example, cookies that enable you to log into secure areas of the Site or make use of e-billing services.

**Analytical/performance cookies** These are cookies that allow us to recognise and count the number of visitors to the Site and to see how visitors move around the Site when they are using it. This helps us to improve the way the Site works; for example, by ensuring that users are finding what they are looking for easily.

The cookies our site uses **COOKIE NAME: SESSION** : This cookie is essential for the Site to operate. It allows us to remember your details during your current visit to the Site.

**COOKIE NAME: AUTHAUTOLOGIN** : This cookie is a functionality cookie which automatically logs users in if their "session" cookie has expired. This allows you to navigate away from the Site.

## INFORMATION ABOUT GOOGLE ANALYTICS

**GOOGLE ANALYTICS:** This is an analytical / performance cookie. The Site uses Google Analytics to help analyse how users use the Site, collecting standard internet log information and visitor behaviour information in an anonymised form from which no user is identifiable. This information is transmitted to Google and processed to compile statistical reports on activity on the Site. These reports allow us to optimise our user experience. Google provides a browser add-on for users who wish to prevent their data from being used by Google Analytics. You can read more about the Google Analytics Opt Out Browser, [here](#).

Please note that third parties (including, for example, advertising networks and providers of external services like web traffic analysis services) may also use cookies, over which we have no control. These cookies are likely to be analytical/performance cookies or targeting cookies.

**BLOCKING COOKIES** : You may block cookies by activating settings on your browser which allow you to refuse the setting of some or all cookies. If you do choose to block all cookies (including essential cookies) you may not be able to access all or some parts of the Site. Most cookies we use are known as session cookies. These cookies will expire whenever you close your browser or shut down your computer, and such cookies need not be blocked. Other cookies used for a specific purpose will expire when that purpose is no longer required. You can find out more about blocking cookies in specific browsers at <http://aboutcookies.org>.

## OUR NEWSLETTER

To keep you up to date on our latest designs, we may send you our NINA VIDMAR newsletter from time to time to the e-mail address you have provided during your purchase or when using the contact form. You can unsubscribe any time by clicking the 'unsubscribe' link at the bottom of our newsletter or by sending an email with the subject 'unsubscribe' to [customerservice@ninavidmar.com](mailto:customerservice@ninavidmar.com).

This Privacy Policy was updated on March 10, 2019

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